## **PATIENT INFORMATION**

Email Address:



#### PLEASE PRINT CLEARLY

			Date:			
Patient Name:		Date of Birth:	Sex:	Marita	l Status:	
Address:		City:		_ State:	Zip:	
Home Phone:	Cell Phone:		_ Social Security #	ŧ:		
Primary Language:		Race:				
Ethnicity:			Hispanic o	or Latino?:	Yes _	No
State of Driver's License:		Driver's License Nu	umber:			
Primary Care Physician:		Referring Phys	sician:			
Employer's Name & Address:		Employer's Ph	ione:			
Pharmacy Name:		Pharmacy Pho	one:			
Pharmacy Address:		City:		State:	_ Zip:	
Spouse's Name:		d Please Complete this Social Security #:		Date of	Birth:	
Spouse's Employer:			Employer's F	hone:		
Spouse's Employer's Address:		City:		_State:	Zip:	
Does the patient have health insu	urance? (Please check one.)	YesNo				
If your response was yes,	please list the insurance con	npany's names. Please	have your insurance	ce cards av	ailable to cop	y.
Primary Ins	urance Carrier:				_	
Secondary I	Insurance Carrier(s):				_	
Subscriber Name:			Subscribe	er DOB:		
Subscriber Gender:M	F Subscriber Social Sec	urity #:	Subscri	ber I.D. #:_		
Subscriber's relationship to patie	nt (mother, father, grandmoth	ner, etc.):				
Patient Signature:			Date:			
Witness Signature:			Date:			
Emergency Contact:		Relation	onship to Patient: _			
Emergency Contact Phone:		Emergenc	y Contact Cell:			
Lwish to provide this Emergency Cor	stact with access to my medical i	records ask questions aho	out and/or receive an	/ test results	. Vas	No

# **NEW PATIENT QUESTIONNAIRE**

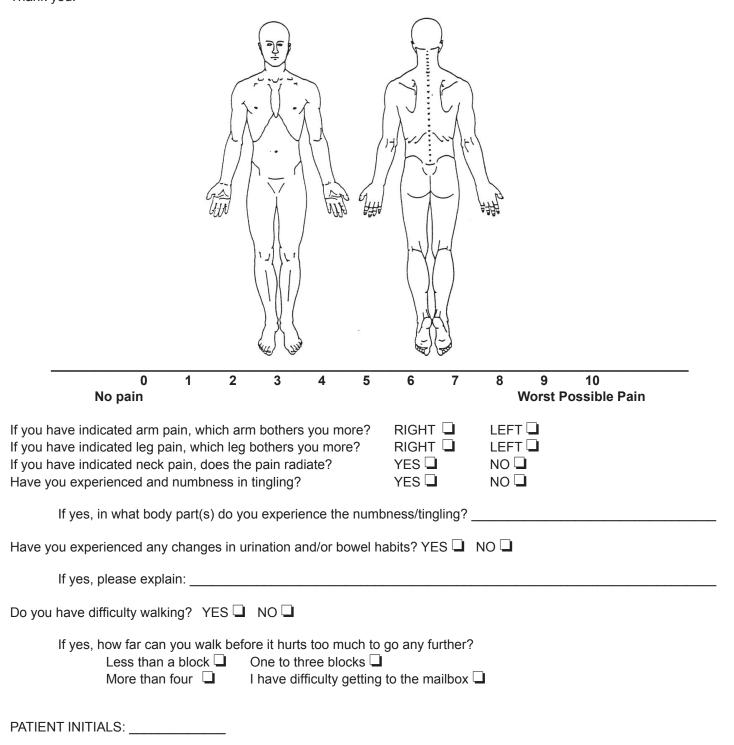


Account:	_ (Staff on	ly.)					
Date of Service:			Da	ate of Injury:			
Patient Name:	ent Name:D.O.B						
What is the main condition/	body part fo	or which you	are seeki	ng medical care?			
What is the date of onset fo	r the main	condition sta	ted above	?			
Is this condition today the re	esult of an	accident or tr	aumatic i	njury? 🖵 YES 🖵 NC	)		
What body parts are you he	ere to have	evaluated?					
NECK:	🗅 LT	☐ RT		BACK:	UP.	☐ MID.	☐ LOW
SHOULDER:	🗆 LT	☐ RT		HIP:	☐ RT	☐ LT	
ELBOW:	🗅 LT	☐ RT		KNEE:	☐ RT	☐ LT	
WRIST/HAND:	🗅 LT	☐ RT		ANKLE/FOOT:	☐ RT	☐ LT	
CHEST:	🗅 LT	☐ RT		ABDOMEN:	☐ RT	☐ LT	
HEAD/FACE:	□ LT	☐ RT		OTHER:			
Have you received any phy-	sical therap	y and/or chir	opractic t	reatment? 🛭 Yes 🖵	No		
If yes, list physician	name:						
What type of physic	cal therapy	and/or chirop	oractic ca	re?			
Have you had any prior inju	ries? 🖵 Ye	s 🖵 No					
If yes, please identi	fy/describe	:					
Have you had any diagnost MRI 🔲 CT Scan	-			that you are seeking y(s)  Nerve Tes	•		
With regard to your present	condition,	have you had	d same/si	milar pain in the past	? 🔲 Yes 🖵	No	
If yes, have you had	d any prior	treatment? 🗔	Yes 🖵	No			
What type of treatm	nent (ie.Me	dication, phys	sical thera	apy, chiropractic, brac	es, heat, col	d)?	
Have you received treatmen	nt through a	a Pain Manag	gement C	linic? 🛘 Yes 🖵 No			
If yes, what clinic?							
PATIENT INITIALS:							
PATIENT INITIALS:							



#### **BODY DIAGRAM:**

**Instructions:** Please indicate on the diagram below where your pain is located at the present time. Please DO NOT indicate areas of pain that are not related to your present injury or accident condition presented today. Place an "X" in the area(s) you have pain and a "0" in the area which you are experiencing numbness and/or tingling. Thank you!





# NEW PATIENT QUESTIONNAIRE p.3/5

Continued....

#### **HISTORY OF PRESCRIPTION MEDICATIONS:**

PATIENT INITIALS: \_\_\_\_\_

What medications are you presently taking, including vitamins, supplements, herbal and any over the counter medications? Please list.
Are you allergic to any Medications?
Do you have any allergies to contrast dye, shellfish, or latex?
Past Medical History
Do you have any history of the following conditions?
High Blood Pressure
Osteoarthritis
Thyroid Disease
Diabetes
Kidney Disorder
Stroke
Rheumatoid Arthritis
High Cholesterol
Asthma
Coronary Artery Disease
Cancer (please indicate what type)
SURGICAL HISTORY:
Prior surgeries/hospitalizations? (please list any/all prior surgeries)



# NEW PATIENT QUESTIONNAIRE p.4/5

#### **FAMILY HISTORY:**

	esses that have affected immediate fa	mily members (parents, grandparents, siblings,
aunts/uncles, children, etc).		
<del></del>	HIGH BLOOD PRESSURE	ASTHMA/BRONCHITIS
HEADACHES	ANXIETY/DEPRESSION	HISTORY OF CANCER/TUMORS
SEIZURES	SLEEP PROBLEMS	RHEUMATOID
ARTHIRITIS	BOWEL PROBLEMS	URINATION PROBLEMS
HIGH CHOLESTEROL	KIDNEY DISORDER	OSTEOARTHRITIS
THYROID DISEASE	STROKE	CORONARY ARTERY DISEASE
OTHER:		
SOCIAL HISTORY:		
	NO Der day? How many years?_ er, how long ago did you quit smoking	<del></del>
Do you drink alcohol? YES   If yes, how often?		
Do you exercise? YES  NO If yes, how often?		
lf you are not working, pl RETIRED ☐ LEAVE HOMEMAKER ☐ DIS	NO NO contion?  ease choose one of the following:  OF ABSENCE CONTINUENT CONTINUE	ITY 🗖
Do you have children? YES 📮 If yes, how many?	NO 🖵 , & what are their ages?	
Which hand is your dominant han	nd? RIGHT 🗖 LEFT 🗖	
		not been able to do so because of your current
PATIENT INITIALS:		



# **REVIEW OF SYMPTOMS:**

□ Dry mouth

REVIEW OF STWIPTOWS:		
General-	□ Sore throat	Urinary-
□ Weight loss or gain	□ Hoarseness	□ Frequency
□ Fatigue	□ Thrush	□ Urgency ´
□ Fever or chills	□ Non-healing sores	□ Burning or pain
□ Weakness	S .	□ Blood in urine
□ Trouble sleeping	Neck-	□ Incontinence
- Trouble dicoping	□ Lumps	□ Change in urinary
Skin-	□ Swollen glands	strength
□ Rashes	□ Pain	Strength
□ Lumps	□ Stiffness	Vascular-
		□ Calf pain with walking
	Breasts-	□ Leg cramping
□ Dryness	□ Lumps	□ Leg cramping
□ Color changes	□ Pain	Musculoskeletal-
□ Hair and nail changes		
Hood	□ Discharge	□ Muscle or joint pain
Head-	□ Self-exams	□ Stiffness
□ Headache	□ Breastfeeding	□ Back pain
□ Head injury	Descripton	□ Redness of joints
□ Neck Pain	Respiratory-	□ Swelling of joints
_	□ Cough	□ Trauma
Ears-	□ Sputum	
□ Decreased hearing	□ Coughing up blood	Neurologic-
□ Ringing in ears	□ Shortness of breath	<ul> <li>Dizziness</li> </ul>
□ Earache	□ Wheezing	□ Fainting
□ Drainage	□ Painful breathing	□ Seizures
		□ Weakness
Eyes-	Cardiovascular-	□ Numbness
□ Vision Loss/Changes	□ Chest pain or discomfort	□ Tingling
□ Glasses or contacts	□ Tightness	□ Tremor
□ Pain	□ Palpitations	
□ Redness	<ul> <li>Shortness of breath with</li> </ul>	Hematologic-
□ Blurry or double vision	activity	□ Ease of bruising
□ Flashing lights	□ Difficulty breathing lying	□ Ease of bleeding
□ Specks	down	9
□ Glaucoma	□ Swelling	Endocrine-
□ Cataracts	□ Sudden awakening from	<ul> <li>Head or cold intolerance</li> </ul>
□ Last eye exam:	sleep with shortness of	□ Sweating
	breath	□ Frequent urination
Nose-		□ Thirst
□ Stuffiness	Gastrointestinal-	□ Change in appetite
□ Discharge	□ Swallowing difficulties	= onango m apponto
□ Itching	□ Heartburn	Psychiatric-
□ Hay fever	□ Change in appetite	□ Nervousness
□ Nosebleeds	□ Nausea	□ Stress
□ Sinus pain	□ Change in bowel habits	□ Depression
u Omas pam	□ Rectal bleeding	□ Memory loss
Throat-	□ Constipation	□ INIGITIOLY 1033
	□ Diarrhea	
□ Bleeding	□ Yellow eyes or skin	
□ Dentures	- Tellow Eyes Of Skill	DATIENT INITIAL C.
□ Sore tongue		PATIENT INITIALS:



## **INSURANCE - PHYSICIAN - ATTORNEY - PIP**

Account:	(Staff only.) Date of Service:	
Patient Name:	D.O.B	
AUTO CARRIER NAME:		
Adjuster Name:	Phone Number:	
Claim Number:	Date of Accident:	· · · · · · · · · · · · · · · · · · ·
TREATING PHYSICIAN NAME:		
Phone Number:		
Address:	City, State, Zip:	
ATTORNEY NAME:		
Firm Name:	Phone Number:	
Address:	City, State, Zip:	
	e our office to release your protected health information	
Name	Relationship	
1	My Physician	
	My Attorney	
	sentative must read the following statements:	
I understand that I may revoke the	nis authorization at any time by notifying Coastal Injury Clin ctions they took before they received the revocation.	nic in writing, and if I do, it
Signature of patient or represent	ative: Dat	te:
Printed name of patient's repres	entative:	
	d before signing YOU MAY REFUSE TO SIGN THIS	AUTHORIZATION





AUTOMOBILE INSURANCE (PIP) INFORMATION:	
Auto Insurance Carrier: Claim #:	
Policy Holder Name: Policy #:	
Policy Holder D.O.B.: SSN:	
Relationship to patient:  Self  Spouse  Child/Dependent  Other	
Are you being seen as a result of an Injury or Accident? Yes $\square$ No $\square$	
What Type of Injury or Accident:  Auto □ W/C □ Slip & Fall □ Other □	
Date of Injury:	
I HEREBY AUTHORIZE AND RELEASE any and all information to my insura and permit, and hereby permit a copy of this authorization to be used in place	
I HEREBY AUTHORIZE Coastal Injury Clinic, my doctor and/or his employed obtain payment from my insurance company/companies, and I further author company directly to Coastal Injury Clinic for services rendered, or in the alternative assignment.	ize payment from my insurance
I FURTHER UNDERSTAND that I am ultimately individually responsible for ments, co-insurance and/or deductibles that must be met based on the policy company, who, by my instruction, shall be billed for any/all consented treatmer Clinic. I further agree to individually assume the responsibility for any unpaid to pay any/all associated costs and reasonable attorney's fees, or agency feed unpaid balance for the authorized services rendered that are not paid for and may be placed with an attorney or collection agency for collection.	vilimits outlined by my insurance ent rendered by Coastal Injury balance. I understand and agree es charged for collection of the
My signature below hereby attests that I have reviewed the information the information provided on this document is, to the best of my knowled	
Signature: Date:	

#### FINANCIAL POLICY



As your physician, I am committed to providing you with the best possible medical care. In order to achieve this goal, we need your assistance and your understanding of our payment policy.

#### **FINANCIAL RESPONSIBILITY**

l,	, a patient of Coastal Injury Clinic, hereby authorize My Insurance/My Attorney
pay out of ar	ny proceeds they may receive by way of settlement/judgment from my case involving an accident/incident which occurred on
	, to Coastal Injury Clinic, the full amount of my medical bills for any medical service, treatment, medication
and/or consu	ultation rendered to me that is due to Coastal Injury Clinic, and/or to become due as a result of said accident/incident. This lier
is irrevocable	e, having been given in consideration for my care and treatment rendered by Coastal Injury Clinic. No further documentation
or signature	shall be required by me to effect and ensure full payment directly to this provider. A copy of this agreement shall be considered
valid and bin	ding as the original.

I understand that in consideration of the services provided to the patient, I am directly and primarily responsible to pay the amount of all charges incurred for services and procedures rendered at Coastal Injury Clinic. I further understand that such payment is not contingent on any insurance, settlement or judgment payment. Should the account be referred to a collection agency or attorney for collection, the undersigned shall pay all costs of collection, including a reasonable attorney's fee.

#### **AUTHORIZATION TO NEGOTIATE/SETTLE**

I further authorize the Provider to negotiate, collect, and settle any claim with any insurance carrier or other third party payer with regard to these services, which authorization shall include but is not limited to authority to: 1) request and receive from any insurer or any other party any and all documentation and records that I am empowered to request regarding this claim, including, without limitation, any Independent Medical Examination Reports, policies, notices sent to me regarding appointments for Independent Medical Examinations and Examinations Under Oath (including proof of mail), Records Review Reports, coverage denial letters, Explanations of Benefits, and Benefit Payment Sheets or Logs (P.I.P. Payout Sheets), without regard as to whether such documentation has already been provided to me, and 2) to endorse in my name on any check issued for payment where benefits were assigned. By way of this assignment and notice, I further instruct you, the insurer, to furnish to Provider copies of all future notices affecting Provider's interest in this claim, including, without limitation, any notices of requested medical examinations or statements.

#### **IRREVOCABLE LIEN**

Further, I hereby grant and give to Coastal Injury Clinic an irrevocable lien for the full amount of any medical bills which are due and/or may become due as the result of professional services and treatment rendered to me as a result of said accident /incident. I fully understand that I am individually directly and fully responsible to Coastal Injury Clinic for all medical bills for care and service rendered to me. This agreement is made solely for the additional protection and in consideration of Coastal Injury Clinic awaiting payment. I further understand that such payment is not contingent on any settlement, judgement, or verdict which I may eventually be awarded. I also understand that Coastal Injury Clinic is not waiving or relinquishing any rights or remedies, whether legal or equitable, to collect the full amount of any and all medical bills which are due and/or may become due and owing, with all rights of Coastal Injury Clinic are expressly reserved, including but not limited to Coastal Injury Clinic's right to all available remedies to collect the full amount of any and all medical bills which are due and/or may become due as a result of professional services and treatment rendered to me by Coastal Injury Clinic.

#### **WORKER'S COMPENSATION**

We will call your employer to authorize your visit prior to your appointment. We will file with your company's insurance.

#### **AUTOMOBILE ACCIDENTS**

We will file your insurance claim when you are involved in an automobile accident; however, it is your responsibility to provide us with your insurance information so that we can verify your coverage. You will be responsible for payment of your portion at the time you receive medical treatment.

#### **LABORATORY BILLING PROCEDURE**

I have been informed that all laboratory procedures done outside of the office (blood work, cultures, pap smears, urine drug screenings, etc.) will not be included in the charges for Coastal Injury Clinic. All lab tests performed by an outside laboratory are billed separately to either my insurance company or myself. I understand that all charges not covered by my insurance are my responsibility. I will direct any questions regarding a bill or statement from an outside laboratory to the lab. Coastal Injury Clinic will send my lab specimens to a laboratory that accepts my insurance. All lab screenings will be sent to Coastal Laboratories who is affiliated with Physicians Group Services unless your insurance requires it to go to another lab (ie. Quest or LabCorp).

#### NO SHOW POLICY (Please initial)

- There will be a \$50.00 charge if you fail to show for your scheduled office appointment. It is your responsibility to notify the office 24 hours in advance if you are unable to keep your office appointment.
- There will be a \$175.00 charge if you fail to show for your scheduled in-office procedure appointment. It is your responsibility to notify the office 72 hours in advance if you are unable to keep your procedure appointment.
- There will be a \$2,700.00 charge if you fail to show for your scheduled surgery facility appointment. It is your responsibility to notify the office 72 hours in advance if you are unable to keep your procedure appointment.

#### CONSENT FOR MEDICAL TREATMENT

I am the patient, or the patient's duly authorized representative, and do hereby voluntarily consent to and authorize care encompassing the performance of all appropriate procedures and courses of treatment, the administration of all anesthetics, and any and all medications which in the judgment of my provider may be considered necessary or advisable for my diagnosis and/or treatment. I am aware that the practice of medicine is not an exact science and I acknowledge that no guarantees have been made to me as a result of treatments or examinations performed. This form has been fully explained to me and I certify that I understand and accept its contents as noted.

#### **FORM COMPLETION FEE**

Due to the large volume of forms that we are required to complete, our office reserves the right to charge up to \$25.00 per page for the completion of forms. Dictated letters are dealt with on a case-by-case basis.

#### **PRIVACY POLICY**

I have received a copy of Coastal Injury Clinic's privacy policy and have been given the opportunity to have my questions, if any, answered.

#### **FINANCIAL AGREEMENT**

We will gladly discuss your proposed treatment and do our best to answer any questions relating to your insurance. You must realize, however, that:

- Your insurance is a contract between you, your employer and the insurance company. We are not a party to that contract.
- Not all services are a covered benefit in all contracts. Some insurance companies arbitrarily select certain services they will not cover (e.g. yearly physicals and mole removals).

We must emphasize that as your medical care providers, our relationship and concern is with you and your health, not your insurance company.

#### ALL CHARGES ARE YOUR RESPONSIBILITY FROM THE DATE SERVICES ARE RENDERED.

Collection action will be taken for any charges, including those that insurance has not paid, older than 90 days. We realize that emergencies do arise that may affect timely payment of your account. If extreme circumstances occur, please contact us promptly for assistance in the management of your account.

By my signature below, for good and valuable consideration (including but not limited to the extension of credit to me), I hereby assign, transfer and convey to Coastal Injury Clinic (hereinafter "the Provider") all of my rights, title and interest in and to medical expense reimbursement in whatever form, including but not limited to any automobile liability medical expense payments or other health benefits indemnification and/or agreement otherwise payable to me. This payment shall not exceed my indebtedness to the above named assignee and I acknowledge that I will timely pay any indebtedness owed by me to the assignee that is not otherwise satisfied by the above-mentioned assigned proceeds. I also acknowledge that any medical expenses not covered under my insurance policy will be my individual responsibility.

THIS IS A DIRECT AND IRREVOCABLE ASSIGNMENT OF THE RIGHTS AND BENEFITS UNDER THE POLICY OF INSURANCE.

I do hereby authorize release of information necessary to file a claim with my insurance company and assign benefits otherwise payable to me, to Physicians Group Services, P.A. d/b/a Coastal Injury Clinic. In the event I receive payment directly from my insurance company for services rendered by Coastal Injury Clinic, I agree to endorse any check received to Coastal Injury Clinic.

BY SIGNING THIS AGREEMENT, I ACKNOWLEDGE THAT I HAVE CAREFULLY READ, UNDERSTAND AND AGREE TO THE ABOVE TERMS AND CONDITIONS.

Date:	
Patient Signature:	
Printed Name of Patient:	
Parent, Guardian or Legal Representative Signature:	
Printed Name of Parent, Guardian or Legal Representative:	
Relationship to Patient:	
Legal Representative's Authority to Act for Patient (Power of Attorney, Healthcare Surrogate):	



Florida Statutes.

# STANDARD DISCLOSURE AND ACKNOWLEDGEMENT

### Personal Injury Protection - Initial Treatment or Service Provided

Name	(PRINT or TYPE)	Signature	Date			
	sed Medical Professional Rend er <b>own hand</b> ):	lering Treatment/Services or Medical	I Director, if applicable (Signature by			
D.	has been upcoded, unbun defined by Section 627.732	<b>dled</b> , or constitutes an invalid <b>or not</b> (15) and (16), Florida Statutes or Se	is proper. This means that <b>no service</b> t <b>medically necessary diagnostic test</b> as ction 627.736(5)(b)6, Florida Statutes.			
C.	information has been provide		Il material provisions and all relevant quest for information has been responded ner.			
B.		endered were explained to the insure to sign this form with informed conse				
A.		sed the insured person, who was involved the insured person, who was involved the insured personal Injury Protection benefits.	olved in a motor vehicle accident, to be			
	ndersigned licensed medical pr ve and also:	rofessional or medical director, if app	olicable, affirms the statement numbered			
Name	(PRINT or TYPE)	Signature	Date			
Insure	ed Person (patient receiving tre	eatment or services) or Guardian of Ir	nsured Person:			
5.	If I notify the insurer in writing of a billing error, I may be entitled to a portion of any reduction in the amounts paid by my motor vehicle insurer. If entitled, my share would be at least 20% of the amount of the reduction, up to \$500.					
4.	The medical provider has ex	<b>xplained</b> the services to me for which	h payment is being claimed.			
3.	I was <b>not solicited</b> by an described above.	ny person to seek any services fro	om the medical provider of the services			
2.	I have the right and the <b>duty to confirm</b> that the services have already been provided.					
	decision making of moderate to high		orehensive history; A comprehensive examination; Medical care with other physicians, other qualified health care patient's and/or family's needs.			
The u 1.		guardian of such person) affirms: et forth below were actually rendered	. This means that those services <b>have</b>			
	CLAIIV	1 #				

Note: The original of this form must be furnished to the insurer pursuant to Section 627.736(4)(b), Florida Statutes and may

not be electronically furnished. Failure to furnish this form may result in non-payment of the claim.



#### **ASSIGNMENT OF BENEFITS**

I hereby assign to **COASTAL INJURY CLINIC**, all my rights, title, and interest in and to any and all health care and/or surgical benefits otherwise payable to me for medical treatment, including major medical, and personal injury protection, rendered by the assignee as described in the attached medical claim form.

I acknowledge that I am still responsible for paying the above referenced group if the relevant insurer, plan, or payor does not pay the physician in full at their billed amount, in accordance with **Florida Statue 627.736 (5).** 

Policy Name:	Policy Number:
Signed:	Date:
If not signed by the patient, please indicat	e relationship:
Parent or guardian of minor patient (to	o the extent minor could not have consented to the care)
Guardian or conservator of patient	
Beneficiary or personal representative	e of deceased patient
Spouse or person financially responsi	ible (where information solely for purpose of processing application for
dependent health care coverage)	
Physician Signature:	



# AUTHORIZATION FOR RELEASE OF PROTECTED HEALTH INFORMATION

(\*) SECTION REQUIRED FOR COMPLIANCY

		(*) SECTION REQUIRED FOR COMPLIANCY
*Patient Name:	*Birth Date:	Social Security No:
*Provider (Who is releasing information):		
Address 1:		
Address 2:		
City:	State:	Zip:
-	Fax Number:	
I hereby authorize my protected health		ne above provider to be released to:
*Recipient's Name (Who is receiving the infor		
Address 1:		
Address 2:		
City:	State:	Zip:
	Fax Number:	
*This authorization will expire upon the follow	ving: (Fill in the Date	or Event, but not both.)
(If no expiration is specified, this authoriz		
*The following information may be disclosed	•	
*** All Medical Record		through
*** Entire Medical Rec		
*** Specific Medical Re	ecords	
*** Other (Specify):		
***I acknowledge and hereby consent to such that the r		
testing, HIV results, or AIDS information.	(Initial) If not a	pplicable, check here ( )
I understand that:		
1. I may refuse to sign this authorization and t	•	•
2. My treatment, payment, enrollment or elig	ibility for benefits ma	ay not be conditioned on signing this
authorization.		
3. I may revoke this authorization at any time	in writing, but if I do	, it will not have any affect on any actions
taken prior to receiving the revocation.		
4. If the requester or receiver is not a health p	olan provider, the rele	eased information may no longer be
protected by federal privacy regulations and r	•	, ,
5. I understand that I may see & obtain a copy	•	described on this form for a reasonable
copy fee, if I ask for it.	, or the internal	700011000 011 0110 101111 101 11 11 11 11
6. I may retain a copy of this form after I sign i	it.	
**Signature of Patient / Guardian / Legal Repi		Date:
Jighature of Fatient, Guardian, 22505.		
(If not signed by the Patient) Print Name:		Relationship to Patient:
Legal Paperwork	k is required if not signed by t	the patient.



# INFORMED CONSENT AND AGREEMENT FOR TREATMENT WITH OPIOID ANALGESIC MEDICATIONS

<b>Patient Name</b>	Date

The purpose of this Agreement is to prevent misunderstandings about certain medicines you will be taking for pain management. This is to help both you and your pain management specialist to comply with the law regarding controlled pharmaceuticals. I understand that this Agreement is essential to the trust and confidence necessary in a doctor-patient relationship and that my pain management specialist undertakes to treat me based on this Agreement.

In the event I am prescribed opioid analgesics (morphine-like medications) as part of my treatment for acute/ chronic pain, I agree to use properly. I understand that these drugs could be useful, but have a potential for misuse and are therefore closely controlled by the local, state and federal governments. Because my pain management specialist could prescribe such medication to help manage my pain, I agree to the following conditions. I am aware that failure to abide by any of these conditions will be considered a breach of this agreement, and at the sole discretion of my pain management specialist or the medication utilization review committee, may result in the termination of our physician/PA/NP-patient relationship.

In this case, my provider will stop prescribing these pain- control medicines and will taper off the medication over a period of several days, as necessary, to lessen withdrawal symptoms. Also, a drug-dependence treatment program may be recommended.

- 1. I am responsible for my pain medications. I agree to take the medication only as prescribed and to contact my physician before making any changes.
  - I understand that increasing my dose without the close supervision of my pain management specialist could lead to drug overdose, causing severe sedation, respiratory depression and death.
  - I understand that decreasing or stopping my medication without the close supervision of my physician could lead to withdrawal. Withdrawal symptoms may include yawning, sweating, watery eyes, runny nose, anxiety, tremors, aching muscles, hot and cold flashes, "goose flesh," abdominal cramps and diarrhea. These symptoms can occur 24 to 48 hours after the last dose and can last up to several weeks.
- 2. I will not request or accept a prescription for opioid pain medicines from any other physician or individual if I am receiving such medication from my Coastal pain management specialist. Prescriptions for controlled stimulants or anti-anxiety medicines need to be coordinated with your pain management specialist.
- 3. I understand the side effects that are related to opioid medication. Common side effects are nausea and vomiting (similar to motion sickness), drowsiness and constipation. Less common side effects are mental slowing, flushing, sweating, itching.. urinary difficulty, jerkiness, change in personality, sleep changes, potential for increased pain, risks to unborn children, changes in appetite, coordination, sexual desire and performance. Most side effects would occur at the beginning of my treatment and often go away within a few days without treatment. It is my responsibility to notify my pain management specialist of any side effects that continue or are severe (such as sedation or confusion). I understand that it may be dangerous for me to operate an automobile or other machinery while using these medications and I may be impaired during all activities, including work. I am also responsible for notifying my pain management specialist immediately if I need to visit another physician or emergency room due to pain.
- 4. (FOR FEMALE PATIENTS ONLY) I also understand that if I became pregnant, or if I am suspicious that I am pregnant, I will notify the doctor and staff of the office immediately. I further accept that any medication may cause harm to my embryo/fetus/baby and hold Coastal Injury Clinic, its shareholders, officers, directors, employees, contractors and agents harmless for injuries to the embryo/fetus/baby.
- 5. I understand that the opioid medication is strictly for my own use. I will not share, sell or trade my pain medication with anyone. If children are in the house, a childproof top is mandatory.
- 6. I understand I must contact my pain management specialist before taking benzodiazepines (drugs like Valium,

Xanax or Ativan), sedatives (drugs like Soma or Fiorinal) and antihistamines (drugs like Benadryl). I understand that the combination use of the above drugs and opioids, as well as alcohol and opioids, may produce profound sedation, respiratory depression, blood pressure drop and even death. I cannot consume alcohol or use recreational/illegal drugs (including marijuana, cocaine, heroin, etc.) while on opioid analgesic medications. If consumed, the consequence will be termination from the program. I understand that opioid prescriptions will not be mailed. During the time that my dose is being adjusted, I will be expected to return to the Coastal Injury Clinic no less frequently than one time a month. After I have been placed on a stable dose, I will return to the Coastal Injury Clinic whenever instructed by my pain management specialist.

- 7. I am responsible for my opioid prescriptions. I understand that refill prescriptions:
  - Can only be written for a one-month supply and will be filled at the same pharmacy. I will update my record of pharmacy should it change.
  - Shall be made *during regular office hours 8 AM 5 PM*, Monday through Friday, and can be picked up only in person. Refills will not be made at night, on holidays or on weekends. Prescriptions will not be mailed.
  - Refills shall not be made if I "run out early", "lose a prescription" or spill or misplace my medication.
  - I agree that I will use my medicine at a rate no greater than the prescribed rate and that use of my medicine at a greater rate will result in my being without medication for a period of time.
  - I am responsible for keeping track of the amount of medication remaining. If my medication is stolen, I will report this to my local police department and obtain a stolen item report. Replacement prescriptions will be given at the discretion of my physician. Lost or stolen medicines will likely not be replaced.
  - Shall not be made as an "emergency," such as on Friday afternoon because I suddenly realize I will "run out tomorrow." I will call at least one week ahead to schedule pick-up for my prescriptions.
- 8. While physical dependence is to be expected after long-term use of opioids, signs of addiction (and psychological dependence) shall be interpreted as a need for weaning and detoxification. I agree, if this is the case, that I may need to be admitted for detoxification to appropriate facility.
  - Physical dependence is common to many drugs, such as blood pressure medications, anti-seizure
    medications and opioids. It results in biochemical changes such that abruptly stopping these drugs
    will cause a withdrawal.
  - Addiction is a psychological and behavioral syndrome that is recognized when the patient abuses the drug to obtain mental numbness or euphoria, when the patient shows a drug craving behavior or "doctor shopping." when the drug is quickly escalated without correlation to pain relief and/or when the patient shows a manipulative attitude toward the physician in order to obtain the drug. If the patient exhibits such behavior, the drug will be tapered. Such a patient is not a candidate for the opioid trial and he or she may be discharged from Coastal Injury Clinic.
  - Tolerance is a pharmacological property of certain drugs and is defined as a need for higher doses to maintain the same drug-related effect.
- 9. I understand that the goals of my pain physician's treatment plan may include time-contingent use of opioids. If it appears to the pain management specialist that there is no improvement to my daily function or quality of life from the controlled substance, my opioids may be discontinued. I will gradually taper my medication as prescribed by the pain management specialist.
- 10. I agree to submit to urine, saliva and/or blood screens at anytime as determined by my pain management specialist to detect the use of both prescribed and non-prescribed medication. I may also be requested to bring my

medication in at any time for the pain management specialist to inspect.

- 11. I further understand that if I do not follow any of the above conditions or provisions, I may (at my physician's discretion) no longer receive any type of opioid medication.
  - Controlled medication therapy may be discontinued if patients: (i) develop tolerance which cannot be managed; or (ii) have side effects, which cannot be controlled.
  - · Discharge from Coastal Injury Clinic will occur if: (i) patients become addictive or abusive of other medications and substances (this includes alcohol), (ii) increase their medications without prior approval from my pain management specialist, (iii) obtain non-authorized controlled medi-cations from other practitioners; (iv) fill prescriptions at multiple pharmacies; (v) sell, give away or otherwise divert the medications from their intended use; alter prescriptions; or (vi) other serious concerns arise. Coastal Injury Clinic always cooperates with authorities if illegal activities occur.
- 12. I also understand that if I have a problem or question with any of the terms of this Agreement, I must make an appointment to discuss this with the pain management specialist and receive clarification before a problem or crisis situation arises.
- 13. I authorize the release of any information and medical records by the pain management specialist, his or her designee, and my pharmacy to other healthcare providers, pharmacist, my family, my employer, my insurance company or other reimbursing agencies. I also authorize the pain management specialist, his or her designee, and my pharmacy to contact any legal authority, or regulatory agency to obtain or provide information about my care or actions if the pain management specialist feels it is necessary and to cooperate fully with any city, state or federal law enforcement agency, including the Florida Board of Pharmacy and Drug Enforcement Administration, in the investigation of any possible misuse, sale, or other diversion of my pain medicine. I authorize my pain management specialist to provide a copy of this Agreement to my pharmacy. I agree to waive any applicable privilege or right of privacy or confidentiality with respect to these authorizations.
- 14. I understand that no agreement can anticipate all events in medical treatment which may arise and that me and my heirs, will hold harmless Coastal Injury Clinic, its shareholders, officers, directors, employees, contractors and agents for all resultant problems. This Agreement supersedes and replaces all previous agreements.

By signing below, I certify that I have read the above Information, I have received a copy of the contract and all my questions regarding the treatment of pain with opioid analgesic medications have been answered to my satisfaction. I hereby give my consent to participate in opioid medication therapy.

Patient signature:	Date:
Physician:	Date:

# NOTICE OF PRIVACY PRACTICES



www.CoastallnjuryClinic.com

THIS NOTICE DESCRIBES HOW INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

At Coastal Injury Clinic, we are committed to treating and using protected health information ("PHI") about you responsibly. This Notice of Privacy Practices ("Notice") describes the personal information we collect, and how and when we use or disclose that information. It also describes your rights as they relate to your PHI. This Notice has been updated in accordance with the HIPAA Omnibus Rule effective March 26, 2013. It applies to all PHI as defined by federal regulations.

Coastal Injury Clinic participates in an Organized Health Care Arrangement ("OHCA") with local hospitals. An OHCA is an arrangement or relationship, recognized in the HIPAA privacy rules, that allows two or more Covered Entities who participate in joint activities to share the PHI about their patients in order to manage and benefit their joint operations. Coastal Injury Clinic will share PHI with participants in the OHCA for treatment, payment and health care operations of the OHCA.

#### **Understanding Your Health Record/Information**

Each time you visit Coastal Injury Clinic, a record of your visit is made. Typically, this record contains your symptoms, examination and test results, diagnoses, treatment, and a plan for future care or treatment. This information may be used or disclosed to:

- Plan your care and treatment.
- Communicate with other providers who contribute to your care.
- Serve as a legal document.
- Receive payment from you, your plan, or your health insurer.
- Assess and continually work to improve the care we render and the outcomes we achieve.
- Comply with state and federal laws that require us to disclose your PHI.

Understanding what is in your record and how your PHI is used helps you to: ensure its accuracy, better understand who, what, when, where, and why others may access your PHI, and make more informed decisions when authorizing disclosure to others.

#### **Your Health Information Rights**

Although your health record is the physical property of Coastal Injury Clinic, the information belongs to you. You have the right to request to:

- Access, inspect and copy your health record. You have the right to inspect and/or request a paper
  copy of your medical record. If the Coastal Injury Clinic office where you receive services
  maintains an electronic medical record ("EMR"), you have the right to access your health record
  in a machine readable electronic format. You have the right to request an electronic copy of your
  medical record be given to you or transmitted to another individual or entity. Coastal Injury
  Clinic may charge you a reasonable, cost-based fee for the labor and supplies associated with
  copying or transmitting the electronic PHI.
- Amend your health record which you believe is not correct or complete. Coastal Injury Clinic is not required to agree to the amendment if you ask us to amend information that is in our opinion: (i) accurate and complete; (ii) not part of the PHI kept by or for Coastal Injury Clinic; (iii) not part of the PHI which you would be permitted to inspect and copy; or (iv) not created by Coastal Injury Clinic, unless the individual or entity that created the information is not available to amend the information. If we deny your request, you may submit a written statement of disagreement of reasonable length. Your statement of disagreement will be included in your medical record, but we may also include a rebuttal statement.

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- Obtain a written accounting of certain non-routine disclosures of your PHI. We are not required to list certain disclosures, including (i) disclosures made for treatment, payment, and health care operations purposes, (ii) disclosures made with your authorization, (iii) disclosures made to create a limited data set, and (iv) disclosures longer than six (6) years prior to the date of your request. If the Coastal Injury Clinic office where you receive services maintains your medical records in an EMR system, you may request that the accounting include disclosures for treatment, payment and health care operations for the three (3) years prior to the date of such request. You must submit your request in writing to the Privacy Officer. The first list you request within a 12-month period is free of charge, but Coastal Injury Clinic may charge you for additional lists within the same 12-month period. Coastal Injury Clinic will notify you of the costs involved with additional requests, and you may withdraw your request before you incur any costs.
- Communications of your PHI by alternative means (e.g. e-mail) or at alternative locations (e.g. post office box).
- Place a restriction to certain uses and disclosures of your information. In most cases Coastal Injury Clinic is not required to agree to these additional restrictions, but if Coastal Injury Clinic does, Coastal Injury Clinic will abide by the agreement (except in certain circumstances where disclosure is required or permitted, such as an emergency, for public health activities, or when disclosure is required by law). Coastal Injury Clinic must comply with a request to restrict the disclosure of PHI to a health plan for purposes of carrying out payment or health care operations if the PHI pertains solely to a health care item or service for which we have been paid out of pocket in full.
- Revoke your authorization to use or disclose PHI except to the extent that action has already been taken.

#### **Our Responsibilities**

Coastal Injury Clinic is required to:

- Maintain the privacy of your PHI.
- Provide you with this Notice as to our legal duties and privacy practices with respect to information we collect and maintain about you.
- · Abide by the terms of the Notice currently in effect.
- Notify you in writing if we are unable to agree to a requested restriction.
- Accommodate reasonable requests you may have to communicate PHI by alternative means or at alternative locations.
- Notify you in writing of a breach where your unsecured PHI has been accessed, acquired, used or disclosed to an unauthorized person. "Unsecured PHI" refers to PHI that is not secured through the use of technologies or methodologies that render the PHI unusable, unreadable, or indecipherable to unauthorized individuals.

We reserve the right to change our practices and to make the new provisions effective for all PHI we maintain. Should our information practices change, such revised Notices will be made available to you.

We will not use or disclose your PHI without your written authorization, except as described in this Notice.

#### For More Information or to Report a Problem

If you have questions and would like additional information, you may contact:

Privacy Officer Coastal Corporate 2700 Riverside Avenue, Suite 3 Jacksonville, FL 32205 Telephone: 904.282.6331



#### NOTICE OF PRIVACY PRACTICES - CONTINUED (P. 3 OF 5)

If you believe your privacy rights have been violated, you can file a written complaint with Coastal Injury Clinic's Privacy Officer, or with the Office for Civil Rights, U.S. Department of Health and Human Services. Upon request, the Privacy Office will provide you with the address. There will be no retaliation for filing a complaint with either the Privacy Officer or the Office for Civil Rights.

*Treatment:* Information obtained by a nurse, physician, or other member of your health care team will be recorded in your medical record and used to determine the course of treatment that should work best for you. To promote quality care, Coastal Injury Clinic operates an EMR. This is an electronic system that keeps PHI about you.

Coastal Injury Clinic may also provide a subsequent healthcare provider with PHI about you (e.g., copies of various reports) that should assist him or her in treating you in the future. Coastal Injury Clinic may also disclose PHI about you to, and obtain your PHI from, electronic PHI networks in which community healthcare providers may participate to facilitate the provision of care to patients such as yourself.

Coastal Injury Clinic may use a prescription hub which provides electronic access to your medication history. This will assist Coastal Injury Clinic health care providers in understanding what other medications may have been prescribed for you by other providers.

*Payment:* A bill may be sent to you or a third-party payer. The information on or accompanying the bill may include information that identifies you, diagnosis, procedures, and supplies used.

Health Care Operations: We may use information in your health record to assess the care and outcomes in your case and others like it. This information will then be used in an effort to continually improve the quality and effectiveness of the health care and service we provide.

Business Associates: We may contract with third parties to perform functions or activities on behalf of, or certain services for, Coastal Injury Clinic that involve the use or disclosure of PHI and disclose your PHI to our business associate so that they can perform the job we've asked them to do. We require the business associate to appropriately safeguard your information.

*Notification:* We may use or disclose information to notify or assist in notifying a family member, personal representative, or another person responsible for your care, your location, and general condition.

Communication from Offices: We may call your home or other designated location and leave a message on voice mail, in reference to any items that assist Coastal Injury Clinic in carrying out Treatment, Payment and Health Care Operations, such as appointment reminders, insurance items and any call pertaining to your clinical care. We may mail to your home or other designated location any items that assist Coastal Injury Clinic in carrying out Treatment, Payment and Health Care Operations, such as appointment reminders, patient satisfaction surveys and patient statements.

Communication with Family/Personal Friends: Health professionals, using their best judgment, may disclose to a family member, other relative, close personal friend or any other person you identify, PHI relevant to that person's involvement in your care or payment related to your care. When a family member(s) or a friend(s) accompany you into the exam room, it is considered implied consent that a disclosure of your PHI is acceptable.

Open Treatment Areas: Sometimes patient care is provided in an open treatment area. While special care is taken to maintain patient privacy, others may overhear some patient information while receiving treatment. Should you be uncomfortable with this, please bring this to the attention of our Privacy Officer.

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#### NOTICE OF PRIVACY PRACTICES - CONTINUED (P. 4 OF 5)

To Avert a Serious Threat to Health or Safety: We may use your PHI or share it with others when necessary to prevent a serious threat to your health or safety, or the health or safety of another person or the public.

Research: We may disclose information to researchers when their research has been approved by an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your PHI. Even without that special approval, we may permit researchers to look at PHI to help them prepare for research, for example, to allow them to identify patients who may be included in their research project, as long as they do not remove, or take a copy of, any PHI. We may use and disclose a limited data set that does not contain specific readily identifiable information about you for research. But we will only disclose the limited data set if we enter into a data use agreement with the recipient who must agree to (1) use the data set only for the purposes for which it was provided, (2) ensure the security of the data, and (3) not identify the information or use it to contact any individual. Coastal Injury Clinic may use a single compound authorization to combine conditioned and unconditioned authorizations for research (e.g. participation in research studies, creation or maintenance of a research database or repository), provided the authorization: (i) clearly differentiates between the conditioned (provision of research related treatment is conditioned on the provision of a written authorization) and unconditioned research components; and (ii) provides the individual with an opportunity to opt in to the unconditioned research activities.

Coroners, Medical Examiners and Funeral Director: In the unfortunate event of your death, we may disclose your PHI to a coroner or medical examiner. This may be necessary, for example, to determine the cause of death. We may also release this information to funeral directors as necessary to carry out their duties.

Deceased Individuals: In the unfortunate event of your death, we are permitted to disclose your PHI to your personal representative and your family members and others who were involved in the care or payment for your care prior to your death, unless inconsistent with any prior expressed preference that you provided to us. PHI excludes any information regarding a person who has been deceased for more than 50 years.

*Organ Procurement Organizations:* Consistent with applicable law, we may disclose PHI to organ procurement organizations, federally funded registries, or other entities engaged in the procurement, banking, or transplantation of organs for the purpose of tissue donation and transplant.

Marketing: We may contact you by mail, e-mail or text to provide information about treatment alternatives or other health-related benefits and services that may be of interest to you. However, we must obtain your prior written authorization for any marketing of products and services that are funded by third parties. You have the right to opt-out by notifying us in writing.

Fund Raising: We may contact you as part of a fund-raising effort. We may also disclose certain elements of your PHI, such as your name, address, phone number and dates you received treatment or services at Coastal Injury Clinic, to a business associate or a foundation related to Coastal Injury Clinic so that they may contact you to raise money for Coastal Injury Clinic. If you do not wish to receive further fundraising communications, you should follow the instructions written on each communication that informs you how to be removed from any fundraising lists. You will not receive any fundraising communications from us after we receive your request to opt out, unless we have already prepared a communication prior to receiving notice of your election to opt out.

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#### NOTICE OF PRIVACY PRACTICES - CONTINUED (P. 5 OF 5)

Sale of PHI: Coastal Injury Clinic may not "sell" your PHI (i.e., disclose such PHI in exchange for remuneration) to a third party without your written authorization that acknowledges the remuneration unless such an exchange meets a regulatory exception.

Health Oversight Activities: We may release your PHI to government agencies authorized to conduct audits, investigations, and inspections of our facility. These government agencies monitor the operation of the health care system, government benefit programs, such as Medicare and Medicaid, and compliance with government regulatory programs and civil rights laws.

Food and Drug Administration (FDA): We may disclose to the FDA health information relative to adverse events with respect to food, supplements, product and product defects, or post marketing surveillance information to enable product recalls, repairs, or replacement.

*Public Health:* As required by law, we may disclose your PHI to public health or legal authorities charged with preventing or controlling disease, injury, or disability.

Workers Compensation: We may disclose PHI to the extent authorized by and to the extent necessary to comply with laws relating to workers compensation or other similar programs established by law.

Law Enforcement: We may disclose PHI for law enforcement purposes as required by law.

Inmates and Correctional Institutions: If you are an inmate or you are detained by a law enforcement officer, we may disclose your PHI to the prison officers or law enforcement officers if necessary to provide you with health care, or to maintain safety at the place where you are confined.

Lawsuits and Disputes: We may disclose your PHI if we are ordered to do so by a court that is handling a lawsuit or other dispute. We may also disclose your information in response to a subpoena, discovery request, or other lawful request by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain a court order protecting the information from further disclosure.

As Required by Law: We may use or disclose your PHI if we are required by law.

Revised August 10, 2020.